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APPLICANTS

Liam Mannion, Galway, IRELAND;
 Seamus Hayes, Galway, IRELAND;
 Donald McNelis, Falkirk, UNITED KINGDOM; Paul Kelly, Co. Galway, IRELAND;

** CONTINUING DATA ***** none mxn

** FOREIGN APPLICATIONS ***** none mxn

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
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Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY IRELAND	SHEETS DRAWING 3	TOTAL CLAIMS 15	INDEPENDENT CLAIMS 4
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged Examiner's Signature: <i>[Signature]</i> Initials: <i>mxn</i>				

ADDRESS
 23644
 BARNES & THORNBURG
 P.O. BOX 2786
 CHICAGO, IL
 60690-2786

TITLE
 Load balancing in a network of contact centres

FILING FEE RECEIVED 964	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue)
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